

## Arab Woman Today Annual Report 2013

Arab Center for Consulting and Training Services (ACCTS)

AWT is one of ACCTS departments that is regestered under the Ministry of Culture in Jordan

### ACCTS - AWT Change Agents for a Better Arab World

Dear Friends and Partners,

The Middle East and North Africa have been going through drastic changes and transitions. Never before have we seen in the history of the Arab World the swiftness of current changes in governments, the reality of country presidents being forced out of office, the ghastly sight of multitudes being killed, and the continuation of sporadic, irrepressible revolutions in the name of freedom.

This era in Middle Eastern/North African history was nick-named "The Arab Spring", alluding to the hope that successful revolutions would allow Arabs to enjoy a political-social-economic "Spring" season in their respective countries. Disappointing to many, this wave has been more like an unrelentingly hot summer, withering people's lives and stealing their idealistic dreams of freedom and democracy.

Furthermore, in the center of these ongoing transitions, radical Islamic organizations have been fighting in the name of Allah to rule the Arab world. These groups have used religion to force their own political agendas and to get control of people's lives.

To make matters worse, Syria has become a war zone. Hundreds of thousands have been killed in the last two years and millions of Syrians are now refugees, having run for their very lives with nothing more than the clothes on their backs. As a result, Jordan has received over a million Syrians who are settling both in refugee camps and in other areas throughout the country.

As I highlighted in last year's report, I believe that too many Christians seem contented to simply remain in the "salt-shaker" of outreach, that is, the comfortable walls of the church. On the contrary, Jesus called all believers to do otherwise. With the church building itself as a base of operations, the true church, the Body of Believers, have been directed to galvanize, organize, and engage the world face-to-face in the name of Christ.

As a change-agent for building bridges of open dialogue and cultural exchange, I believe that the ACCTS-AWT team is well-positioned to lead the way towards a better Jordan and a better Arab World. We praise God for giving us financial means, supportive partners, and a safe, stable country with great leadership. On account of these gifts from our Lord, ACCTS-AWT has been able to accept the challenge of being salt and light to the fleeing refugees, to the indigenous Jordanian community, and to women and their families throughout the Arabic-speaking world. Therefore, I earnestly encourage and request that you thoroughly review our 2013 Annual Report in order to witness what the Hand of the Lord has accomplished among Arab people through your faithful partnership.

> God bless you! Dr. Nabeeh Abbassi General Manager

Nabeen Albargh



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## **Call to Harvest**



Dear partners and friends

I present to you our annual report of 2013. It was an extraordinary year by all measures, in which we succeeded to achieve for the first time double what was planned for in our agenda. What and How?

With the effort of our current team and through hiring new staff males and females, we were able to support the newly launched Relief Department focusing on Syrian Refugees. AWT played a major role in providing social-emotional support for Syrian refugee women. It was a distinguished year in which we involved 60 plus volunteers to help us in various departments, as well as partnering with four churches and one mosque in northern Jordan.

Our new discipleship program "Nouara" which means "Blossom" is launched and we covered part 1 and 2. The program focuses on mentoring women in Christian leadership. I encourage you to take a look at it.

We are so grateful and excited about our new partners from the Netherlands, UK and Canada. They made a difference in our ministry. Please read about partnership the Partnership & Visits pages.

"The harvest is plentiful but the workers are few. Ask the Lord of the harvest, therefore, to send out workers into His harvest field." Matthew 9:37

That was our prayer for 2013 and the Lord of heaven listened to the groanings of our hearts and answered our prayer abundantly.

Thank you; because each one of you was involved in our mission and together we can say, "It's accomplished." We are looking ahead for 2014, another year with full enthusiasm to see God's hand working with us, through us and in us.

### **AWT Committee**

Suha Jouaneh Head of committee

Suzan Robertson Secretary

Eng. Sultan Masannat Member

Eng. Amjad Gammoh Member

Hala Samawi Member Thank you Ruba Rihani Abbassi Manager and Partner Relations Arab Woman Today - ACCTS

to Albassi



#### Values:

- A: Ability (Develop women's ability to think positively of themselves) W: Well-being
- T: Teamwork
- M: Motivation

## **About AWT**

### Vision:

To see the Arab woman reconciled with God, herself and her society.

#### Mission:

- 1. AWT exists to equip Christian women in leading roles from all Arab countries through discipleship and training, to impact women in their sphere of influence.
- 2. AWT exists to equip the Jordanian woman to pursue change in her personal, spiritual and social life.

- 1. To provide Christian women in all Arab countries with the skills, knowledge and motivation they need to become tomorrow's leaders.
- 2. To build the Jordanian woman's self-confidence and self-respect.
- 3. To eliminate abuse against young Jordanian women.
- 4. To motivate Jordanian women to work together to break the cycle of destructive social practices.

### **Staff Members**











**Basma Gammoh** 



**Raed Haddad** 



Martina Qandah

Noor Sahawneh



**Dima Fakhouri** 

Imad Sawalha



Ruba Abbassi

Manager & Partner Relations

Farah Abbassi



Aya Samawi



Raja Gammoh



**Cornelius Gray** 





Lana Muallem



Rami Haddad

Former Staff Members







#### 135 women were trained in Development & Social Topics





"Learning your Personality through DISC" A public school in Turra

#### **1st visit**

AWT made two visits to Turra; a small town in Northern Jordan 10 miles from the city of Irbid, that suffers from poor economy and many destructive practices towards women. We trained 50 high school girls from a public school in Turra on the topic "Learning your personality through DISC", with the intention to raise the girl's appreciation towards themselves through understanding the strengths and weaknesses in their personalities. The school's headmaster was satisfied and asked us to come back to the teachers; not only to the students.

A young lady who has a problem concerning herweight and lacks trust in herself, said: "If no more want to lose weight for the sake of pleasing others, but only for my sake and what's best for me!"

## **Social Development**

AWT's heart in 2013 was burdened with reaching out and raising awareness. We wanted to build bridges with women of the society, and succeeded to touch the lives of 150 women 16-50 years old in the different activities.

During 2013, we prepared materials for our workshops and training based on women's needs and the change we aim to see in their lives.

We conducted research using both Arabic and English resources; material from the internet; consultation from specialists; and real-life stories as case studies. AWT also enriched the material by using our Radio Program episodes in various ways.

Some of the topics prepared by AWT:

- 1. Women and Violence
- 2. Abuse
- 3. Self Defense
- 4. Upbringing and its effects
- 5. Expressing Emotions
- 6. Grief Circle

- 7. Patterns of Thinking
- 8. Types of Trauma and its results
- 9. Dealing with Pressure
- 10. Dealing with different Personalities
- 11, Confrontation
- 12. How to destroy your Relationships?

#### **Visits to Remote Areas**

In order to fulfill that purpose, AWT held 3 visits to far governorates in the North and the South.



### 2nd visit

AWT 2nd visit to Turra aimed to raise the awareness of 20 girls; teachers and young mothers on the issue of "Violence & Self Defense", in partnership with the Women Police Department. The workshop was held at Turra Sports Center, with the help of two local ladies from Al-khansa Charitable Organization for Women. The girls were introduced to the different kinds of violence against women and provided with practical techniques to protect themselves from any threatening or abusive situations.

"Thank you for the eye opening workshop. After attending it, I found out that I am emotionally physically and economically abused by my family I live in a prison. Please come always."



"Violence & Self Defense" Turra Sports Center



#### **3rd visit**

In this visit, we held a workshop on "Learning your personality through your heart and spiritual gifts" for 15 young mothers from the churches in Karak, where they learnt how to develop their communication skills, especially with the difficult characters. This all will pour out into a better coordination between them as leaders and their church members. Ladies mentioned that the training when applied will be useful in distributing tasks; considering the differences between each one of the team.

"The teaching I received in this center is very much applicable to my daily life, it made my relations more fruitful and peaceful. I am so happy with all that you present."

#### Jordan Women (JW) Workshops



In 2013, we were delighted to use our new training center for the Jordan Women workshops. 50 Jordanian women from our community between 25 - 60 years old age group, and from all backgrounds participated in our workshops that aim to:

- a. Build bridges with middle class women through open dialogue and discussion of some critical social issues that touch their daily lives.
- b. Raise awareness & break the cycle of destructive social practices.
- c. Change the woman's perspective on herself and boost her self-esteem.
- d. Develop her communication with others.
- e. Find a place to come to for help and counseling.

#### Workshop Topics:

- 1. DISC (Personality Types)
- 2. Differences between men and women
- 3. The Five Love Languages
- 4. Confrontation
- 5. Conflict Resolution
- 6. How to destroy your relations?
- 7. How to deal with pressure?

These sessions opened a wide door to present values and perspectives relating to the relationship between God and human beings, which was an eye opener for these women who started posing questions and others came asking for counseling.





"I am a member in many committees and I meet on a weekly basis with groups of women. I always share what I get from this center because it is very valuable, interesting and useful for better communications; it's an eye-opening look into our identity as women. I am way better than before because of the knowledge I received, please keep doing this; ladies."

(6)

64 women were trained through our church development programs

#### Network Conference ... Intelligent and Pure

"My eyes will be on the faithful in the land that they may dwell with me; the one whose walk is blameless will minister to me". Psalm 101:6

### **Church Development**



We were very excited to be united again with 50 Arab women with leadership roles from 14 countries at our Annual Network Conference 2013.

Our Network Conference was held in Jordan under the title of "Intelligent and Pure" and addressed two topics; "Social and Emotional Intelligence" and "Integrity". The Conference equipped the ladies with remarkable skills to help them manage their emotions through the teaching conducted by Dr. Suhail Jouaneh from Jordan on "Social and Emotional Intelligence". Each woman was able to step up to a higher degree of self-awareness of her emotions and the emotions of the team she leads. Whilst, Dr. Sameh Aziz from Egypt covered the part on "Integrity", the teaching emphasized on how we can walk in integrity and was bible-based. Devotions from the books of Genesis and Nehemiah were given by Rev. Dr. Nabeeh Abbassi; General Manager of ACCTS and Rev. Charlie Costa; pastor of Ras Beirut Baptist Church in Beirut, Lebanon.

Some of the discussed topics:

- 1. Is it intellectual or emotional intelligence? What & why?
- 2. The emotionally intelligent is a manager to himself
- 3. The emotionally intelligent is a manager to his relations
- 4. The emotionally intelligent is aware of himself
- 5. The emotionally intelligent is aware of his relations
- 6. Integrity
- 7. The gap in practical life
- 8. The heart, the mind and the conscience
- 9. Integrity of Christ



A team from Hillcrest Baptist Church, Pensacola, Florida supported the Network with one to one prayers and hand massage treatment for the ladies.

#### Praise:

- Syria could be present despite the critical situation it is passing through.
- A Sudanese lady who is part of a big ministry was able to take her 1st training as a leader.
- We were overwhelmed by the lord's presence, wisdom and guidance in every single detail throughout our conference.





12 Arab countries besides guests from Sweden and USA

Il came to the conference burdened with and puzzled about several things, but the lord directed my heart and mind. I now feel I can follow up the work of the ministry with new tools, especially with the help of the topic about integrity that stirred in me a clear trend in my relationship with the lord and others."

#### Award of Influence

This is the third year to present in our annual network our award of influence that was established in 2011, for the purpose of encouraging women leaders to keep on doing their work with creativity and giving through showing them appreciation. The award is given based on two categories; spiritual and community, and has 7 standards upon which a candidate is chosen: Scope of influence, challenges, organizational capacity, uniqueness and pioneering, duration, team and sustainability of ministry.

Our award of Influence for 2013 went to a young 27 year old Egyptian lady "Maria Alfons" who started a ministry out of nothing in Juba, South Sudan, leaving her home country to follow her calling. Maria has been serving in Juba for 3 years with homeless children and as a volunteer in an orphanage subsidiary to "Living Water Ministry", taking care of 15 homeless girls, besides serving with "True Light Mission". She holds bible studies for widows; opening small projects to help support them, also works on a discipleship program for young believers reaping great harvest. Moreover, she holds a conference gathering about 700 orphans and homeless kids annually.

Maria started alone fighting against all odds and challenges from the difficulties of living, the different culture and language and the lack of security and staff, to end up inspiring a team of 10 volunteer supporters working. Now, she has a vision to invest in the new generation, and train a local team from the youth in Juba to carry the torch and proceed with her mission. The lord has been blessing her mightily and expanding her territories to reach further areas and tribes in the land of Juba.



"Award of Influence" winner on behalf of her representative from Sudan A 1Wow! My friend was really happy the conference made a great difference in her life. She told me all the details about the conference and the spiritual ministry Also about your fervent love to her; with each touch of love you soured mighty things in her life. May the lord bless you, you are outstanding sisters."

#### Swedish group

"From my heart I would like to thank you all for making it possible for us to participate in the conference. We had a very nice time together with all the women, and it was very interesting to listen to different discussions. Some of the participants were crying when we came back to our questhouse. This was a very spiritual experience to us all. The discussion after homecoming to Sweden was about religion and the different ways of spiritual life. The whole group were praying together in the evening at the end of the conference. I feel so blessed that I have met you all. You are so loving and caring and you are doing such a great and important work for other people."



Swedish group

You have influenced my life and character since knowing you and up to this day



"Who wants to become great among you must be your servant"



Networking and learning



Prayer & worship time

## **Church Development**

The Discipleship Program ... Nouara



11 took a new decision to walk in integrity?

The Discipleship Program has been designed for the purpose of equipping potential Christian women church leaders, targeting the women in small towns far away from Amman, those who suffer from lack of training and discipleship. This program helped them attain a higher level in many areas. The program shall take 14 women from 7 different governorates of Jordan on a journey that starts from the inside out, in a span of two years divided into 4 stages.

The **1st part of the program** aimed to help the women find out what has shaped them to become who they are now, through discussing the following topics:

- Self-esteem (The value in the eyes of the Trinity).
- Upbringing; its effects and Expressing Emotions (Emotional Healing).

The 2nd part addressed the topic of Integrity and was presented by Dr. Sameh Aziz from Egypt who is specialized in giving high-level trainings for church leaders. It was a two-day training consisting of 4 sessions a day. A session about how to start a small home group was added in order to help the ladies start and lead their own groups in their churches. The women were excited for a new step in their experience at church and looked forward to sharing the knowledge they gained from the training. They also had the chance to talk about themselves, share about their past and express their feelings in a convenient environment. Some were set free from their struggles with past negative experiences; healing took place.

I decided to correct the way with which I treat my children. I found out mistakes that I dropped on them indeliberately as a result of the way I was raised. I had to examine myself and start to deal with these mistakes. I have also shared what I learnt with my husband.<sup>†</sup>





**Discipleship Program participants** 



A Facebook closed Group has been established especially to follow up with those 14 ladies, give the support they need and equip them between training phases.





Il felt my value and how much I am precious! I learnt that we have to work on ourselves and be healed in order to be able to help others."

Nowadays, Social Media trends and stats are the hot news of the day. Considering the vital need to engage with the new waves of communication styles, AWT chose to play a positive role in 2013 through activating its media and social media portals; to make connections with people with similar interests, disseminate a good word and spread thoughts and values that raise awareness in all aspects relating to women and family topics in general.



TV program Studio





### **Radio Program**

We still broadcast radio programs on website an episode a week; an average of 4-5 episodes a month, around 52 episodes a year. A total of 107 episodes were broadcasted on Website during 2013 covering 6 categories: Empowerment & Culture (21 episodes), Physical & Physiological (17 episodes), Family relationships (40 episodes), Violence (6 episodes), Events (13 episodes) and Social Inheritances (10 episodes). Each published episode was also posted on AWT Social Media (FB & Twitter). We also broadcast on some specialized relevant Facebook groups, such as "No Honor in Crime" and "Arab Men Today". Some local stations in Haifa and Kirkuk Iraq are also broadcasting our radio programs on weekly basis, doing their own follow up.

Radio episodes used to get a good feedback from visitors, while social media made it easier to respond immediately after the posts. An advocate used to support some of the cases and show positive response in one of the groups.

The plan for the future is to use most of the episodes that address gender equality and gender abuse in our new project with Jordan Women Workshops, which will be held at AWT center in 2014.

### **TV Program**

AWT's new TV Program is a pre-evangelistic program that presents leadership skills and gives a biblical message related to the topic.

The program is sponsored and exclusive to SAT-7 and will be broadcast next spring 2014. It aims to empower and equip Arab Women in leadership skills, also to build their spiritual life.

We had already shot 13 episodes on the following topics:

Thinking Patterns Self-Motivation Goal Setting Decision Making Communication Skills DISC (Character Types) Confrontation

Conflict Resolution Negotiation Skills Team Building Time Management Me and Technology Changing Habits



As soon as the program goes on air, AWT will be interacting and following up with people through a special address that will be shown on the screen.

## Media



### **Arabic Website**

"Your website is one of a kind because I can find in it all what I need for my spiritual life and my Life as a Mother. I started to check it on a daily basis."

2013 witnessed a tangible increase in website visitors in comparison with the previous - year, and an escalation as the year went by.

From January 2013 till December 2013, the Arabic Website witnessed a 241% increase in visits, a 245% increase in visitors and a 198.5% increase in returning visitors. While in comparison with the year 2012, the website witnessed a 106.5% increase in visits, a 113.4% increase in unique visitors and a 57% increase in returning visitors.

Perhaps this noticeable growing demand was a result of putting more effort in enriching and increasing the number of published articles, besides choosing topics that are more needed and related to people's lives, concentrating more on meeting the needs through continuous observation with the support of a variety of new volunteer skilled writers, who helped refresh website buttons such as the awareness, the blogs and the spiritual topics. What has played a positive role too is linking the website to Social Media, in addition to being friendly with another two active websites based on Christian values that helped complete the need of the visitor, these two sites are:

- 1. Teaching to change lives website: A biblical-based teaching website addressing marriage, parenting and motherhood, curriculum development and teaching patterns. It also shares the bible at the child's level of understanding.
- 2. AlAshrafieh Nazarene Church Website: A Christian website rich with sermons, praise & worship, providing a space for participations and an opportunity to share the message of salvation.

Seventeen books were sent to visitors and those who answer bible questions correctly on our website. Those visitors were from Egypt, Jordan, Iraq and Israel.

Top visiting countries	Saudi Arabia, Jordan, Egypt, Algeria, Morocco, Tunisia and the United States.
Most read articles	Awareness, Physical Health, Marital relationships, Elegance & Beauty, Girls, Spiritual, Sayings about the woman, Psychological & Childhood
Bible downloads	14 downloads
Average visits	6078 visits
Average new visitors	5426 visitors
Average returning visitors	782 visitors

Nour website has become an essential resource to me; the articles are great and of vital importance. I use them regularly in women groups that lim leading. Some of the articles are so important that I print them out and distribute them to young girls. If attached to and dependent on the website now, I even want to be part of the blessing that it brings to people by volunteering as a writer to enrich certain buttons."

### **Social Media**

A big emphasis was put through social media on the topic of women's respect in the purpose of activating her role. Important posts were made, biblical spiritual values were instilled and those who face challenges or need an advice were counselled and given the message of salvation. Interaction was taking place throughout the year and responses were awaited.

The 1st half of 2013 was slow with our Facebook group, however the interaction started speeding up in the 2nd half of the year to a point that needed some control to keep track of the vision; this is when AWT volunteers gave a hand. Consequently, Facebook Group numbers increased noticeably by 48.3% in comparison with 2012.

As for Twitter in 2013, efforts put into it were humble, but still interaction was acceptable and 2013 witnessed an increase of 19.2% in followers.

Total Facebook Members 2013: 7059 Twitter Followers 2013: 447

(11)



ACCTS in 2013 started powerfully on Relief work mainly after noticing the great needs of the Syrian Refugees, who took Jordan as a refuge place and fled in great numbers. ACCTS team undertook relief and distribution works and helped with the women and children in Social Emotional Workshops (SEW).

The Relief Project performs more than one activity such as food, non-food and Social-Emotional Workshops for the most needy Syrian refugees outside the camps, in Irbid city and Husn.

#### Distribution

Around 8000 families, almost 40000 people were reached in 2013. A box of food was provided which contained many items such as Rice; spaghetti; tuna; sardines; macaroni; oil; lintels; chickpeas; beans; tea; and tomato paste. Non-food items were also provided such as mattresses; pillows; blankets; and kitchen wear; also hygiene kits.

Distributions are executed through our churches in Irbid and Husn, and also with an Islamic organization in the center of Irbid.



Working with the Syrian Refugees, we found out that some of them entered Jordan and did not register, or entered through Zaatari and left the camp immediately for safety issues.

In a remote area in Husn, we located 14 families living in tents and not receiving any aid from any source. We were the only team providing food and non-food items to them.

This area started with one family. Khalid, head of the family, built a tent and lived in it with his family, and then other families followed in his steps. Some of them are relatives or used to living in the same village in Syria.

After talking with these families, we learnt that most of them don't want to go back to Syria. They are afraid for their lives because they have already left, and they also did some interviews, or talked to media and answered some questions where photos of them were taken.



Distribution of non-food items & hygiene kits



Food for the Syrians in the North



The Baptist Church of Irbid

#### **Kids's Event**

As part of the relief project, ACCTS has initiated an event that gathered Syrian and Jordanian kids, with the purpose of mingling and building bridges between the Syrian and the Jordanian families who live in Irbid and Urban sections around it. To draw a smile on a child's face who went through so much as a result of leaving his/her home, country and even a family member, so that he/she can feel childhood for at least one day. Around 450 kids enjoyed the cartoon characters who played with them, the cotton candy, the juice box and the refreshing bottled water that were provided for each child,







Cartoon Characters; cotton candy... and lots of fun, Al Fayhaa School, Irbid

Yazan, a 6-year-old Syrian refugee, shared, 11 am happy to have a gift; it has been ages since we had fun. I wish we can have such an event more often, please call us again when you repeat it."

### **Medical Team**

ACCTS through partnering with New Life Providence Church, Virginia beach, Virginia, went on a medical mission to help the Syrian Refugees in the North of Jordan. A team of four doctors and three nurses along with their team Leader; the church's mission pastor Doug Chandler; besides another two Jordanian doctors were able to help 550 Patients who were desperate for the treatment, but couldn't afford it. New Life Providence Church has also donated all medication expenses for each patient, not forgetting the availing prayers that were lifted up holding hands when praying with patients.

Sami a Syrian refugee said, "Ithis is the first time I have a doctor check my hand and leg since I came to Jordan after I had been shot back in Syria and got serious injuries, to a point where I couldn't neither walk properly nor use my hand. But after your doctors checked me here and worked on cleaning my wounds giving me medicine for free, I am sure that I will get better. Thank you for helping me and my family."





Medical Outreach to the Syrians





I am surprised by the love you are giving us when all what we are getting from everybody else is hate and disrespect. You have returned my feeling of humanity and dignity; I can't wait to attend the coming sessions."

### Social Emotional Workshops (SEW)

Two years ago, the Syrian war started and many Syrian families left their homes due to the fear of death. Most of the refugees were reported to be women and children.

As we believe when disasters happened in neighboring countries, this indicates that long-term effects will be shared; from here we saw that it's better to take initiative action to alleviate the negative impacts associated with these disasters.

ACCTS started workshops for Syrian refugee women targeting 700 women in 2013. Our purpose was to reach the displaced Syrian woman, be a balm to her wounds and help her face the trauma of war. Through observation, our team noticed the importance of raising awareness on health issues. However, considering the nature of strong family ties in the Arab society in general and the Syrian community in particular, we chose to share the different types of personalities with them and how they influence family relationships.

In 2013, we held 36 workshops on two phases in Irbid - A city in the north of the capital Amman. Workshops go through 3 stages:

#### 1. Cycle of Grief:

During this 1st session, we build bridges of trust with the ladies through sharing with them and defining the concept of the Cycle of Grief which includes the following:

- The initial impact of shock
- Struggling with pain
- Facing the pain
- The new beginning

During this session, we use the life line method, which is a simple way to return to the past and know exactly where the pain started on the one hand, and on the other hand pinpoint the good moments. A long experienced trainer from our staff gives this session.

#### 2. Health Awareness:

In this 2nd session, we give awareness on medical topics such as:

- How our bodies function?
- Birth control
- Personal hygiene
- Menopause symptoms
- This session is given by a gynecologist.





Volunteer Gynecologist at a Medical SEW Session

#### 3. Character Types:

This 3rd session is full of interaction and includes a variety of topics:

- Personalities
- Thinking methods
- How to deal with children?

- How to deal with extended family especially under the new circumstances? A volunteer gives and runs this session. Coaches consist of some of our staff and volunteers. Total of volunteers reached up to 20 volunteers, trainers along with four doctors.

Our main focus during the workshops was to help those refugee women coming from a revolutionary background; having witnessed killings or participated themselves in some, renew their mentalities, release sorrow and anger, overcome fear and poverty in a foreign land. Therefore, be equipped to face a new era of new beginnings along with their families.



A Syrian refugee woman who attended the "Cycle of Grief" workshop and came with a negative attitude and motivation said, "I have listened to what you lectured and felt a great satisfaction. I do not know why you are different from us, especially when you talked about forgiveness. At first, I did not respect what you were doing, but now I realize that you are just trying to lend a helping hand to us, your words were more than wonderful.



A mother of fighters against the regime in Syria who attended the workshop on forgiveness and was full of rage, anger and willingness to avenge, after she had listened to the lecture, she opened her heart. This started the healing, and with the cooperation of the trainer, one could feel the change in the lady's attitude at the end of the session. On the next workshop, she showed up with a different personality; she was happy smiling and stopped talking about death and taking revenge.





You talked as if you were inside us; you talked out loud all that is inside us expressing all our feelings. You have even taught us how to surpass this sorrow that is inside us, so that we won't let it influence our kids

### Volunteers



Volunteers were a great asset to our ministry in 2013. AWT witnessed a big leap in volunteer engagement in almost all ministry activities, this leap started with an event held for volunteers at the beginning of the year and continued by involving them in our events during the whole year; following up on them and assisting them with trainings relating to their domain of participation.

In 2013, AWT has already created a specialized data base for a wide range of volunteers; such as writers, coaches, translators, counselors, technicians, facilitators in field trips and visits, prayer partners, etc. Those volunteers are either acquaintances, friends of the ministry, or touched by the ministry and

some came through the newly activated volunteer button on the Arabic Website.

Number of effective volunteers in 2013 reached up to 70 volunteers; 50 of them helped in the Relief Project, Social Emotional Workshops (SEW) & Distribution; the other 20 helped in AWT operations. Volunteers were included in 3 different staff trainings.

#### Naheda Kawar Arabic Website

Writing for the website has encouraged me, affected my talent, overwhelmed my life with great blessings, made me go deeper in the word of God and continue my volunteer work since the foundation of this ministry; achieving my wish to make the word of God reach many My friendship has also been strengthened with my sister writers and visitors." Nuha Hattar Abboud A Trainer & Coach at Social Emotional Workshops (SEW)

10mce live been introduced to the team, I felt the love, tenderness, simplicity cooperation, faithfulness and belonging. I have overviewed the projects they perform; especially in the forgotten areas in Jordan, the courses and the conferences in which they implement all their potentials with the aim of equipping women leaders who in their turn shall build their families."

#### Nawal Murad TV Program

Proud to be one of you! The spirit of genuine love, cooperation and family atmosphere flows out of the ministry which makes us work as one and keeps us going to achieve the desired goals.
I thank AWT for the efforts that are neither in vain nor by chance, because standing behind this, is skilled management, deep experiences and desires for continuous giving."

#### **Volunteers Event**

AWT held an event for recruiting volunteers where 14 people attended; half of them committed to AWT and one of them became a full time staff in the Relief Department. It was an event of interaction, where attendees shared in groups a discussion about the challenges a volunteer may face from the family, the work place and the organization recruiting them. Old volunteers shared about their experience and were honored; new volunteers were encouraged and shared their heart desire to experience the joy of giving and helping. They also expressed their appreciation for such an event they were looking forward to.



(16)

### (17)



IWe gained skills that can enable us to deal, for the first time, with a segment of society that is deeply wounded."

"Leadership trainings helped us think out of the box!"



## Staff Training

"The course encouraged us to know more about ourselves."

In 2013, AWT strengthened its capacity through a number of trainings for its staff and the volunteers; especially those who joined in 2013. AWT staff had the opportunity to be equipped and trained on personal and professional levels. Some necessary trainings specialized in dealing with traumatized people were a must, as a result of launching our Relief Department.

#### Trainings on Relief

12 Staff members received 3 trainings on "Building the Disaster Response". The training was in Management and Social Emotional Workshops (SEW).
Those 3 trainings are:

- 1. Tearfund organization (UK), conducted training on "How to start a Relief Project?" for ACCTS employees and volunteers, along with personnel from other four Relief Organizations.
- 2. Mrs. Nada Haddad, a Counselor from "I am a woman Center"- Lebanon, administered training for ACCTS staff and volunteers on "How to deal with traumatized people?"
- 3. Randa Skandar, Director of a Women's Ministry, conducted training for staff and volunteers on "How to run a practical one to one counseling for traumatized Refugees?"
- 2 staff members received training on "Crisis Response" the International Medical Corps (IMC).
- 3 staff members received training on "Planning and Executing Social Development Project" - ZOA Organization.

#### **Trainings on Leadership**

- 3 staff members received training EQUIP Leadership Inc.®
- 2 staff members received Global Leadership Summit Training (GLS) Willow Creek Association.
- 2 staff members received training on Mentoring/Coaching ME Training Institute of Canada.
- 2 managers received Advanced Leadership Management Training.

#### Trainings on Media

One staff member attended a Social Media Training Workshop for Non-Profits, by Anna Lindh Foundation. The training focused on using social media and building a strong network in the Arab world.

### Trainings on Staff Empowerment

- Flag"; a specialized Character Course, was given to staff by Mrs. Ruba Abbassi, Manager and Partner Relations AWT ACCTS.
- One staff member in the Financial Department received training on Quickbooks.
- One staff member received advanced training for editors and writers Christian Arab Writers' Initiatives (CAWI).
- A workshop was held for the purpose of recruiting 14 volunteers.

## **AWT Strategy 2014**

#### **Church Development**

#### 1. Annual Network Conference

AWT will hold an annual four-day conference to equip 40-50 Christian Arab women with leadership positions to empower them to become more qualified as leaders.

2. Discipleship

AWT provides a discipleship program of four stages to be given to Christian Women, these Four Stages are: Personality, Spiritual Life Development, Relationships and Leadership. In 2014, AWT will continue the last two stages with the same 14 women who participated in the program; we will discuss the topics of relationships and leadership in our meetings.

#### Social Development

#### 1. Jordan Women (JW)

AWT will hold 8 workshops for 20-25 women from the society on Gender Equality and Violence against women, for the purpose of tackling serious issues with them and breaking the circles of silence in their lives.

2. Social Emotional Workshops with the Refugees

Our plan for the first half of the year 2014 is to reach another 400 women refugees with our workshops on Cycle of Grief, Health Awareness and Character Types. However, plans are still under study, but ground-based observations of their lives and needs inspired us with a vision to go deeper with the same 400 ladies; talking more about children and war and covering topics on parenting and child abuse.

#### Media

1. TV Program: AWT will broadcast our new TV program on SAT-7. The program aims to empower Arab Women intellectually, spiritually and socially, also to raise their productivity and improve their leadership skills.

2. Radio: AWT will continue to use the radio episodes on various broadcast modes and in AWT training sessions.

3. Website & Social Media: AWT shall continue to maintain interactive and dynamic Arabic and English websites that are connected to social community portals. We will continue to develop our new social media avenues such as Facebook and Twitter.

4. Publications: In our next step of cooperation with Hope for the Heart (HFTH) "Biblical Counseling keys" series, AWT shall choose 4 topics from the previous 24 topics that best represent and meet the needs of the youth, and turn each topic into a booklet devotional size to be a teaching resource for the churches in Jordan, in addition to undertaking the marketing process. Our partners, Ophir Printers and Publishers, shall continue to publish the booklets. Also, AWT plans to develop and translate 10 brochures from HFTH material especially for the community. The material shall be activated through modifying it in order to serve as a movable teaching resource, with the purpose of presenting our publication to at least 25 churches in Jordan in a form of training for church members in one-on-one friendship counseling.

#### Follow up:

AWT team shall continue to follow up on targeted ladies in the different activities in a way suitable for each domain. As for the discipleship, we will continue to interact with the ladies through their specialized group on FB and the personal one-to-one contact. Networkers shall be followed up via emails, with the team being ready to respond to their needs, offering support to their prayer requests and any consultation they may seek. For our new TV program, a special website shall be created in addition to a FB page, along with segments to be posted on YouTube channel, with the intention to reach at least 100 visitors on leadership issues, respond to at least 100 emails and hotline calls and provide printed material on leadership. Our Facebook Group shall continue to care about members keeping up with the events and posts that motivate and empower women in the different aspects of their lives. More importantly, we aim to go deeper in interaction with those members who need special attention.

# **Partnership & Visits**



As a result of the great expansion that took place in the ministry in 2013 and ACCTS starting to be effective on the scene, the role of partnership integration exceeded the expectations. Therefore, in such a sprouting phase of ministry life, ACCTS - AWT gained lots of additional local and international organizations; churches; and specialized doctors, as partners, which definitely helped broaden the two partners' area of influence. We are so grateful for those partners who have really made a difference in our ministry.

Below are some of the few partners with whom ACCTS-AWT had the opportunity to cooperate:

### **Relief Partners**

#### International

- ZOA International Netherlands
- World Renew (WR) Canada
- Canadian Foodgrains Bank (CFGB) Canada
- Tearfund UK
- New Life Providence Church USA
- Lebanese Society for Educational and Social Development (LSESD) - Lebanon

#### Local

- The United Nations High Commissioner for Refugees (UNCHR)
- Husn Baptist church
- Irbid Baptist church
- Nazarene church, Irbid
- Assemblies of God church, Irbid
- Al-Fayhaa Mosque, Irbid

ACCTS - AWT is partnering with churches in Irbid and Husn, The Baptist church, Husn; the Baptist church, Irbid; the Nazarene church; and the Assemblies of God church; also with an Islamic center in Irbid "Al-Fayhaa" which offered its association's hall and school for SEW, distribution and events.

Those churches and the center helped in executing distribution, providing help through offering the facilities & volunteers, suggesting names of needy refugees and preparing questionnaires, besides the distribution process itself; all hand in hand with ACCTS team and volunteers.

### **Ministry and Development Partners**

#### International

- Hope for the Heart (HFTH) USA
- "I am a woman" Center Lebanon
- Pentecostal Mission Union (PMU) Sweden
- Höör Church Sweden
- European Baptist Women Federation (EBWF)
- Word of God Academy (WOGA)
- Interstate Battery USA
- Strategic Resource Group (SRG) USA

- Woman's Missionary Union (WMU) USA
- Bent Tree Bible church USA
- Scottsdale Bible Church USA
- Hillcrest Baptist Church USA
- First Baptist Church of Midland USA
- Shades Crest Baptist Church USA
- First Baptist Church of Rockville USA
- Grace Baptist Church USA

### About Accts



#### Vision:

To assist in and encourage the healthy growth of the global Arab Christian Community, and to improve its position among its neighborhoods, nations and regions.

#### **Mission:**

To partner with Christian and Non-Christian Communities in Jordan and other Arab countries, , as they build cultural bridges and train future leaders.

#### **Objectives:**

- 1. Reinforcing religious coexistence concepts in the local community through awareness programs, courses, conferences and all activities and events.
- Working to prevent malpractices in the society through awareness programs, courses, conferences and all activities and events.
- 3. Seeking to build bridges of cooperation with associations and organizations supporting women issues.
- 4. Organizing conferences and training courses.
- Enhancing Arab women status in the society using all available means, such as scientific and cultural consulting and counseling services.
- 6. Building bridges of open dialogue and cultural exchange.
- 7. Working to raise community members' awareness, regarding all new or adjusted legislation.
- 8. Working alongside official and unofficial associations and organizations for the purpose of achieving mutual goals.

#### Values:

A: Acceptance

- C: Compassion
- **C:** Cooperation
- T: Truth
- S: Service

### **Founding Members**

Nabeeh Abbassi Founder & Director of ACCTS

Imad Maayah Former Deputy in the Parliament of Jordan

Fawwaz Sharayha Long experience in the Ministry of Social Development & Social Work

Sultan AlMasannat Engineer

Amjad Gammoh Lead Water Engineer

Abeer Qumsieh Founder & Director of Better Business

Nidal Abbassi Chief Risk Officer HSBC Bank, Volunteer .

Suha Jouaneh Head of Jubilee School/ King Hussein Foundation

Ruba Rihani Abbassi Manager and Partner Relations, AWT- ACCTS

#### Local

- Turra Secondary School
- Turra Cultural Center
- Family Protection Center Amman
- Korean Baptist Church Amman
- Ophir Printers and Publishers (Ophir)
- Al-khansa Charitable Association
- Women Police Department
- Better Business (BB)
- Media Plus
- Agape 4 Media

#### Visits

- Samford University USA
- Strategic Resource Group (SRG) USA
- Human Rights Institution Sweden
- Tearfund UK
- Window International Network (WIN) USA
- Reporters from ZOA International Netherlands
- New Life Providence Church USA
- Greater Reach/Global Training Institute for Women USA

#### Hope for the Heart

Hope for the Heart is a radio ministry in Texas that publishes biblical counseling materials.

HFTH with the cooperation of ACCTS - AWT and Ophir publications published the 2nd three volumes of the translated into Arabic "Biblical Counseling Key" series.

The previously published three volumes in 2012, addressed topics relating to pre-marriage, marriage and family, parenting, and covered 13 topics. 2013 volumes addressed relationships and emotions and covered 11 Biblical Counseling Keys. Volumes 4 & 5 will help you understand your emotions and learn God's solutions for finding hope and healing for your emotional pain. It will also help you discover how you can harness the power of your emotions and allow God to make you into the person

He created you to be. Volume 6 is a book filled with restoration, healing and hope, and abounds with biblical guidance on how to repair broken relationships and build healthy relationships.

AWT staff wrote an introductory story for each key that reflects the topic based on the Arab culture's perspective. The topics are:

- 1. Anger
- 2. Reconciliation
- 3. Loneliness
- 4. Resolving disputes
- 5. Worry

6. Depression

8. Sadness
 9. Envy
 10. Fear

7. Communication

- 11. Forgiveness
- ....



#### Prayer requests for 2014

- 1. Pray for our beloved country Jordan in the midst of the instability in the region, to always remain a place of refuge where opportunities can be seized to repair the broken walls.
- 2. Pray for the unity and love among our team, to be focused on the vision and mission without fear, resting assured that Jesus is the one holding the course of history.
- 3. Pray for eternal impact, change and healing in the lives of women we serve and train in the different activities so that they can know their true value, be renewed in mind and have a better future.
- 4. Pray for efficiency in reaching the most needy through our Relief Project, fulfilling God's heart towards the refugees physically and emotionally.
- 5. Pray to see the Lord Himself go ahead of us and His vision accomplished through our new project targeting vulnerable women in Al-Hashimi area in Amman.
- 6. Pray for meeting the center's financial demands in general and paying off its building loan in particular.

## Reflections on Another December Miracle



"Amazing!" "My heart is full." "When can we go back?" "Do all missions trips go this smoothly?" "One of the best experiences live ever had."

These are some of the comments from my team members as we reflected on an amazing week of ministry in Jordan this past December. We had the incredible privilege of partnering with team members from AWT and ACCTS in a four-day medical outreach to Syrian refugees at Husn Baptist Church in Northern Jordan. Nabeeh and Ruba Abbassi invited us in late August to join their team in this very strategic initiative that would complement their ongoing Relief Program among the Syrians. From the very beginning, we sensed an unusual grace and favor from God upon this trip. My team primarily made up of members of New Life Providence Church in Virginia Beach, Virginia, included three medical doctors, three nurses and three non-medical personnel. The speed and manner, in which the team came together, as well as the miraculous financial provision that came through the congregation for the medical supplies and equipment, were early signs of God's gracious hand upon this outreach. The blessings only multiplied when we were received in Amman by the amazing brothers and sisters from ACCTS-AWT. What incredible love, kindness and Middle Eastern hospitality they showered on us! We bonded quickly with our new friends and teammates, and as the week and work progressed, it felt as though we had been working together for years. All of my team members commented on how wonderful all of our Jordanian teammates were and marveled at the excellence with which they had planned, organized and facilitated the outreach from start to finish. Frankly, we were humbled to have the opportunity to work side-by-side with such dedicated and gifted men and women.

Over the course of the week, our combined American-Jordanian team had the honor of serving over 500 Syrian men, women and children through the medical clinics. Our hearts were deeply impacted as many shared their stories of the horrific circumstances and loss they and their families had experienced over the months. Day by day, as people allowed team members to extend the love of God in very practical ways, we could see the emotional atmosphere in the medical tent change. Caution, suspicion, and even fear, melted away into smiles, warm expressions of appreciation and friendship, laughter and hugs, and in many cases, tears. Something very special was happening - something that, I believe, could only be explained as the gracious presence of God visiting, softening and wooing hearts.

Only eternity will reveal the full impact of these few days in December, but I do believe an eternal impact was made. And there is no doubt that a handful of men and women from Virginia Beach, Virginia were forever changed! Thank you, brothers and sisters of ACCTS-AWT. We will never forget this gift you have given us!

"The Word became flesh and made His dwelling among us. We have seen His glory, the glory of the One and Only, Who came from the Father, full of grace and truth." - John 1:14

Doug Chandler Director of Global Outreach New Life Providence Church

## **Financial Overview**

#### ACCTS (AWT) is accountable to the following:

1. CHRISTAR is a mission organization that receives funds for ACCTS (AWT) projects and provides donors with receipts. To maintain the highest standard of financial accountability, Christar is a member of the Evangelical Council for Financial Accountability, CrossGlobal Link, The Mission Exchange and the Canadian Council of Christian Charities. They also have a yearly audit conducted by an independent accounting firm. The results of the audit are open and available to all who request them.

2. ACCTS (AWT) has a third party, a certified auditor who examines the financial reports annually. The auditor insures that the bookkeeping, accounting system and internal controls are accurate. Copies of the report are available upon request.

3. We feel it is very important to be transparent with our donors. All financial information is available upon request.



### Contact Us:

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